# Credit Card Terminal Troubleshooting



## Credit Card Terminal Not Responding:

First, try restarting the credit card terminal.

Press and hold the **–** (minus) and Clear buttons until the terminal restarts.

Once you see the Goodwill logo try another transaction.

## Credit Card Terminal STILL Not Responding:

Shucks!  Only thing to do now is restart the Register.

Press the  (Windows Key, lower left on keyboard) and then press Restart on the menu.

If a message comes up asking to force close a program just click Ok.

Once the register restarts, you'll be all set!

**Windows Key**                                                    **Start Menu**